

Submitting an Online Order for Remote Sample Submission

Log into your QBench Customer Portal.

Begin a new Order Request:

Orders Samples	Order Requests 🕶	Select "+ New Order Request".
Orders	+ New Order Request	
Create Order Re	Click "Create Order Request Draft".	
Add Samples to this + Add Impo	You can either add samples manually, or bulk import samples.	

To Bulk Import Samples:

Add Samples to this Order Request + Add Import Samples	You may perform bulk importing of sample information.
Import Samples ×	First, "Download Template", which will download an Excel table for you to complete with all your sample information.
Unchecking this option will cause unrecognized columns to be be ignored. Add Samples (Download Template) Update Samples (Download Template)	You can then upload the completed document and individual samples will be imported into the system.
Close Submit	Click "Submit" to perform the importation into the QBench System.

To Manually Add Samples in the System:





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	How many Samples would you like to add?					Input the number of samples to submit.		
	Number of samples		Add	Cancel				
Samples 19 Gana Samples	Sanjin Yume Sanjin Sana 1 Sanjin Sana 2	Samphi Lat Astronom (1) Astronom (1)	Banks type* Education release weight 1 Town # +1 2 charay # +1 1	Administration which was a series of the ser	Decembra 1964. – Debet heley mylerathra 2065. anglog	Notes hole molecular second to hole the following of the second s	Comme Dine	Manually complete fields.
								Click "Save Samples".

Select Assays:

How you wou	Ild like to search fo Select Assay -	r Assays?		Select assays to be performed for each sample.
	Search Assays			You may search by individual assays, or by panel.
	Search Panels			
Heavy Metals				Select assay(s) you wish to have
Moisture & Water Activity				performed.
Mycotoxins				
Pathogens				
Pesticides				
Potency — Steep Hill Vern	nont			
RSA				
Terpenes		_		
Select an assay you	would like to assign using the dro	pdown below		Click "Submit".
* Potency — Steep Hill Vermont	* Moisture & Water Activity	Submit Cancel		
Assay Sa	ample ID Sample Name	Sample Lot Matrix Type		Assign assays as appropriate.
Moisture & Water Activity	1230103-380 Sample Name 1 signed Assays: Moisture & Water Activity, Potency	MANU###-001 Flower		clicking "Assign" after each
23 Au	1230103-381 Sample Name 2 signed Assays: Potency	MANU###-002 Gummy		selection
		Close Clear A	ssign Submit	
				Click "Submit" when assay
				assignment is complete
Test ID Sample ID Assay	Request Expedited Processing	Comments	Delete	You may request expedited
Tests				tosting and loave additional
20230103-380 Moisture & Water Activity			•	commonte for QA stoff
				comments for OA staff.
20230103-380 Potency				
				Click "Save Tests" to save your
			11	selections.
20230103-381 Potency		2x expedited	•	
				You must click "Submit Order
				Request" to submit this order
Save lests		Subm	hit Order Request	request to OA.



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Printing Chain of Custody Form and Drop Off Samples:

✓ DETAILS COMMENTS (D	B ATTACHMENTS	∂ PRINT	You have no prints fo Choose a template belo Search Print Docs	r this order yet. w to generate one. v Generate	NOTE: If you are utilizing sample pick- up, you must print out the Chain of Custody form and bring it with your samples.Select the "Print" tab at the top of your order form.Click "Generate" on the Chain of Custody
Chain of Custody - Remote Drop-On (Order rever) Custody Relinquishment Title Name (Printed) Signature Customer Representative					template and print. On page 1 please write in the drop off location you're utilizing and sign in the requested space.



Sample Labeling:

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